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Since 1980, Great American Insurance Group's Specialty Human Services Division (SHS) has been serving the needs of nonprofit and service organizations. The SHS Division's Claims, Risk Management, Underwriting and Marketing teams work hand-in-hand to offer unmatched service and comprehensive coverage to nearly 16,000 organizations nationwide.

In response to the Coronavirus pandemic, YMCA organizations across the country are acting quickly to meet the evolving demands of their community. Already we have seen many YMCA organizations rise to meet major social service needs in major ways. Areas such as **emergency childcare, residential shelters and food distribution** are just some of the ways you are serving.

Specialty Human Services recognizes that drastic operational changes made over a short period of time can significantly increase opportunity for undesirable events to take place. Thankfully, with the right amount of planning and a dedicated staff, you can control your risks during this time and be in a better position when the pandemic is over.

To help you protect your organization and respond to your changing organizational demands during this time, Specialty Human Services has put together interim information based on guidance from the Centers for Disease Control and Prevention (CDC) as combined with standard risk management principles. Moreover, for any staff not directly confronting the COVID-19 crisis, now could also be a good time to make sure your safety and risk protocols and procedures including reporting, checklists, incident reports and anything similar are up to date.

Access this guidance and other technical documents such as an Operational Change Management Checklist and Sample Plans on our new Risk Resources Portal!

[Read Guidance](#)

To get started, visit SpecialtyHumanServices.com and click on Risk Portal to register today!

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